

# e-ORTHO SHOULDER FREQUENT ASKED QUESTIONS



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## What is a 3D planning software?

3D planning software is used to create a 3D image of a patient's body part from a CT scan prior to surgery so a surgeon can develop and visualize a surgical plan that is unique to each patient before operating.

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## After setting up my account, how do I generate a new password?

Click 'Forgot password' on the Login Page. An email will be sent to you with a new password (check your junk mail if you don't receive it).

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## Are Patient Specific Instruments (PSI) required for surgery?

No, A PDF report is automatically generated after validation that allows you to reproduce the pre-operative plan using standard Arrow Prime instruments and implants.

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## After uploading the patient's CT scan, how much time will the process take before I can start operative planning?

Generating the patient's 3D image can take up to five business days. Once this process has been completed, pre-operative planning can commence.

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## Can I practice using the planning software before I use it on an actual patient?

Yes, a demo case is available in your account that will allow you to try the software before using it on a patient. Contact FH ORTHO if you need additional assistance for your first case.

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## Are instructions available on the e-ORTHO website?

Yes, click on the ? symbol. This symbol is present on all pages of the platform and contains helpful instructions and tips.

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## Where can I find the 'instructions for use' (IFU)?

The IFU is available by clicking on the ? symbol.

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## Where can I find the 'Patient Information and Consent' form?

The Patient Information and Consent form is available by clicking on the ? symbol and available for download under the Terms and Conditions section.

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## Where can I find the CT scan protocol to ensure compatibility with e-ORTHO?

The CT scan protocol can be downloaded by clicking on the ? symbol and then clicking on the 'Scan Protocol' hyperlink.

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## Why is a warning appearing on the glenoid and/or screw planning page(s)?

A warning will appear on glenoid or screw planning pages if:

1. the glenoid position perforates the medial cortical bone or
2. screw direction is less than optimal or
3. screw placement or length is less than optimal.

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## Can I include notes during planning and access them later?

Yes. Notes can be incorporated into the planning process by clicking on the notes symbol . The notes can be accessed at anytime during the planning process and will appear at the bottom of the surgical plan summary (PDF) at the bottom of the page.

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## Are the preset positions of the glenoid implant and screws optimized when I receive the 3D image?

The 3D model provides a default neutral position for the glenoid (without reaming) and preset positioning of corresponding screws and screw lengths.

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## Can I use e-ORTHO anywhere?

Yes. You just need internet access and Google Chrome.

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## Can I use e-ORTHO with any shoulder arthroplasty system?

No. e-ORTHO Shoulder is intended to be used exclusively with Arrow Prime implants that are commercialized by Group FH ORTHO. Attempting to use e-ORTHO with other implant systems can generate undesirable results.

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## What technique attributes can e-ORTHO help plan?

e-ORTHO can help you choose the appropriate construct (reverse or anatomic), implant size (glenoid and screws), and final positioning (inclination, version, and reaming depth).

## Account Creation



- Using Google Chrome, go to: <https://e-ortho.fhortho.com/login>
- Follow the instruction for Account Creation.

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